

Performance Evaluation Questionnaire

NFCU Highland Square ATM

Please check the appropriate boxes.

	Exceptional	Above Average	Average	Unacceptable
1. How would you rate our project manager in the following categories:				
Responsive to your needs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned your calls promptly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answered questions thoroughly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible when you needed him/her?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competent in the construction process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How would you rate the overall quality of our work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Rate our timeliness on punch list Completion?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Yes	No		
4. Was the project completed on time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
5. Was our base price competitive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
6. If there were change orders, do you feel that we were fair?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
7. Was the cleanliness of the job site to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
8. Would you recommend Solutions to others?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
9. May we use you as a reference?	<input type="checkbox"/>	<input checked="" type="checkbox"/>		

(NFCU doesn't allow this)

1. _____

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10. What suggestions would you offer as to how we could improve our services?

11. If you have had previous experience with other general contractors, how do the services and quality of Solutions compare?

Superb! Any dealing with Solutions has been a pleasure. Everyone in the office to the men on the job - top notch!

12. Additional Comments?

Sorry for the delay - I asked Headquarters for any input & they have not responded or provided any input as they are very busy.

Thank you,

Marcie Johnson

Signed

Date

2/3/07