

Performance Evaluation Questionnaire

Lexmark Suite 700 & 800

Please check the appropriate boxes.

	Exceptional	Above Average	Average	Unacceptable
1. How would you rate our project manager in the following categories:				
Responsive to your needs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned your calls promptly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answered questions thoroughly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible when you needed him/her?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competent in the construction process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How would you rate the overall quality of our work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Rate our timeliness on punch list Completion?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Was the project completed on time?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		
5. Was our base price competitive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
6. If there were change orders, do you feel that we were fair?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
7. Was the cleanliness of the job site to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
8. Would you recommend Solutions to others?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
9. May we use you as a reference?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

1. _____

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10. What suggestions would you offer as to how we could improve our services?

N/A - Exceptional Job!

11. If you have had previous experience with other general contractors, how do the services and quality of Solutions compare?

I have done several interior improvements in the last 10 years - From San Francisco to New York City 5th Avenue. Solutions is clearly the best general contractor I have worked with over that time. Your staff's professionalism and knowledge exceed the industry norm.

12. Additional Comments?

I would like to say a sincere "Thank You" to both Ed and Zeke. Due to their efforts, Lexmark and the city of Coral Gables will have their very first LEED certified project. You both are exceptional people and possess a great amount of construction experience. If in South Florida, Lexmark will definitely use Solutions as a partner for upcoming projects!

Signed



Date

10/10/05