

# Performance Evaluation Questionnaire

Harden & Associates, Inc.

Please check the appropriate boxes.

	Exceptional	Above Average	Average	Unacceptable
1. How would you rate our project manager <i>CHRIS TODD</i> in the following categories:				
Responsive to your needs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned your calls promptly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answered questions thoroughly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible when you needed him/ <del>her</del> ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competent in the construction process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How would you rate the overall quality of our work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Rate our timeliness on punch list Completion?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Was the project completed on time?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		
5. Was our base price competitive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
6. If there were change orders, do you feel that we were fair?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
7. Was the cleanliness of the job site to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
8. Would you recommend Solutions to others?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
9. May we use you as a reference?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

1. \_\_\_\_\_

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10. What suggestions would you offer as to how we could improve our services?

*Changes to projects, change orders, were made without prior approval at times.*

11. If you have had previous experience with other general contractors, how do the services and quality of Solutions compare?

*Much more responsive to customer needs*

12. Additional Comments?

Signed

*Paul J. Smith*

Date

*3/3/08*