

Performance Evaluation Questionnaire

FNF Embossing

Please check the appropriate boxes.

	Exceptional	Above Average	Average	Unacceptable
1. How would you rate our project manager in the following categories:				
Responsive to your needs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned your calls promptly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Answered questions thoroughly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessible when you needed him/her?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competent in the construction process?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How would you rate the overall quality of our work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Rate our timeliness on punch list Completion?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Yes	No		
4. Was the project completed on time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
5. Was our base price competitive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
6. If there were change orders, do you feel that we were fair?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
7. Was the cleanliness of the job site to your satisfaction?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
8. Would you recommend Solutions to others?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
9. May we use you as a reference?	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

1. _____

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10. What suggestions would you offer as to how we could improve our services?

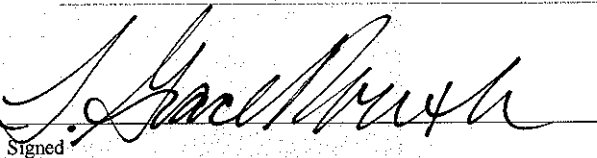
The only issue we had was at times the superintendent communicated directly with the end user, the facility manager felt out of the loop. - Problem was solved with a daily meeting.

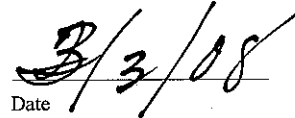
11. If you have had previous experience with other general contractors, how do the services and quality of Solutions compare?

Bid docs were clear, change orders were clear, schedule was clear, communication with project manager was clear. - Close out documents were very well put together. Not all GC's will perform at the same level as Solutions

12. Additional Comments?

I had a real comfort level in managing this project out of town - Solutions project manager was on top of all issues and provided answers for issues that came up. - Good job!


Signed


Date