

Performance Evaluation Questionnaire

Aetna Healthcare

Please check the appropriate boxes.

1. How would you rate our project manager in the following categories:

Exceptional Above Average Average Unacceptable

Responsive to your needs?

Returned your calls promptly?

Answered questions thoroughly?

Accessible when you needed him/her?

Competent in the construction process?

2. How would you rate the overall quality of our work?

3. Rate our timeliness on punch list Completion?

4. Was the project completed on time?

Yes No

5. Was our base price competitive?

6. If there were change orders, do you feel that we were fair?

7. Was the cleanliness of the job site to your satisfaction?

8. Would you recommend Solutions to others?

9. May we use you as a reference?

1. _____

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10. What suggestions would you offer as to how we could improve our services?

11. If you have had previous experience with other general contractors, how do the services and quality of Solutions compare?

12. Additional Comments?

Jerry Riordan
Signed

4/29/08
Date